Velawoods Course System Requirements

The dedicated team at **Velawoods English** are here to help. Our most frequently asked questions are listed below and in the menu on the right hand side. However, if you still can't find the answer, please contact us directly using the form at the bottom of this page or by email Velawoods.English@velawoods.com

Windows (Desktop PC/ Laptop)

Operating system

Windows 8.1 64 Bit, Windows 8 64 Bit, Windows 7 64 Bit Service Pack 1, Windows 7 32 Bit Service Pack 1

Processor/CPU

Intel(R) Atom(TM) CPU D525 @ 1.80GHz (4 CPUs), ~1.8GHz

Memory

4 GB RAM

Hard drive

4 GB of free space

Graphics hardware

DirectX 10-compatible GPU: Intel(R) Graphics Media Accelerator 3150 - 256 MB

Sound hardware

DirectX 10 compatible sound card

Headset

Although the application will function with a built-in microphone, a separate headset with mic is recommended for best performance.

Internet connection

A fast and reliable internet connection is needed to download the application (400+MB initial download), the lessons (25-68MB) and to access the speech analysis service and update your account progress. Minimum 5MB/sec download speed on a broadband connection and minimum 4G on mobile

devices is required. The application may not perform properly if you are using a proxy or VPN or similar.

MAC (iMac/Macbook)

Operating system

Mac OS-X 10.4 or later

Processor/CPU

Intel Core™ i3 @3.06 GHZ

Memory

4 GB RAM

Hard drive

4 GB available HDD space

Headset

Although the application will function with a built-in microphone, a separate headset with mic is recommended for best performance

Internet connection

Required only for first download and login, speech analysis and to download and start a new mission, for everything else you can learn offline.

iOS

Operating system

iOS 8.0 or above

Processor/CPU

ARM64

Compatible with:

iPhone 5s, 6, 6 Plus, 6s, 6s Plus, SE

iPod Touch 6th gen

iPad Air, Air 2, pro

iPad Mini 2, 3, 4

Android (Tablet/Phone)

Operating system

OS 4.4 - 5.1.1

Please note this app does not support Android 6 at the moment. We will be updating the app in the future so please check again later.

Processor/CPU

Dual Core 1.2 GHz

Memory

2GB memory

Hard drive

4GB available space on device

Headset

Although the application will function with a built-in microphone, a separate headset with mic is recommended for best performance.

Internet connection

Required only for first download and login, speech analysis and to download and start a new mission, for everything else you can learn offline.

This version of the app is not fully supported on Kindle Fire devices. This will be supported in later releases.

Please note: This app is built with Unity 5 and therefore doesn't support some slightly older devices with non-NEON CPUs. This includes the following Android devices:

ACER (Iconia Tab A501– Picasso, Iconia Tab A100 (VanGogh)– vangogh & Iconia Tab A200– picasso_e), **ASUS** (Eee Pad TF101– TF101, Eee Pad TF101-WiMAX– TF101-WiMAX & Eee Pad Slider– SL101), **DELL** (Dell Streak 10 Pro– Streak10Pro & Dell Streak 7– streak7), **GOOGLE** (XOOM– stingray & XOOM– wingray), **LG** (Optimus 2X– star_450-05, Optimus 2X– p999, Optimus 2X– p990_CIS-xxx, Optimus 2X– p990, Optimus 2X– p990hN, Optimus 2X– p990_262-xx, LG Revolution– Bryce & Optimus 2X– p990_EUR-xx), **MOTOROLA** (Droid X2– Daytona, XOOM– umts_everest, Photon 4G– sunfire, Atrix– Olympus, XOOM– umts_hubble & XOOM– wifi_hubble), **SAMSUNG** (Galaxy Tab 8.9– GT-P7310, Galaxy Tab 10.1– SHW-M380K, Galaxy Tab 10.1– SCH-I905, Galaxy Tab 10.1– SHW-M380S, Galaxy Tab 8.9– SGH-I957R, Galaxy Tab 8.9– SHV-E140S, Galaxy Tab 10.1 v– p3, Galaxy Tab 10.1– GT-

P7500D, Galaxy Tab 10.1– SGH-T859, Galaxy Tab 8.9– GT-P7320, Galaxy Tab 10.1 N– GT-P7501, Galaxy Tab 10.1– SC-01D, Galaxy Tab 10.1 N– GT-P7511, Galaxy Tab 10.1– SHW-M380W, Galaxy Tab 10.1– GT-P7503, Galaxy Tab 8.9– SHW-M305W, Galaxy Tab 8.9– GT-P7300, Galaxy Tab 8.9– SGH-I957D, Galaxy Tab 8.9– SHV-E140L, Galaxy Tab 8.9– SGH-I957M, Galaxy Tab 8.9– SHV-E140K, Galaxy Tab 10.1– GT-P7500, Galaxy Tab 8.9– SCH-P739, Captivate Glide– SGH-I927, Galaxy Tab 10.1– SHW-M300W, Galaxy Tab 8.9– SGH-I957, **SONY** (Sony Tablet P– nbx02 & Tablet S– nbx03), **TOSHIBA** (Thrive 7– tostab04) & **ZTE** (Grand X– P175A20)